

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s):	James Hunter Enis, Larry W. White		
Assignee:	Dell Products L.P.		
Title:	Solution Network Knowledge Management System		
Serial No.:	10/697,173	Filed:	October 30, 2003
Examiner:	Candice D. Carter	Group Art Unit:	3629
Docket No.:	DC-05622	Customer No.	33438

January 27, 2009

Electronically Filed

RESPONSE TO NON-FINAL OFFICE ACTION

Dear Sir:

This paper is responsive to the Office action dated October 28, 2008, having a shortened statutory period expiring January 28, 2009. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.